#### Software Entrepreneurism in Korea

SoftExpo 2000, Seoul

Avron Barr and Shirley Tessler Aldo Ventures, Inc. www.aldo.com/papers



#### Aldo Ventures – Twenty Years in Silicon Valley

- Independent consultants to software companies
  - Market & competitive analysis, product positioning
  - Strategy: business development, finance, technology
- Advisors to software investors and startups
- Directors of a six-year, Sloan Foundation study of the global software industry at Stanford's Graduate School of Business



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#### SCIP's Software Study 1993-1999

- Analysis of the Japanese software industry
- Improving US government data collection
- Software project management study
- Globalization of the software industry
  - The search for talent to meet rising global demand
- Skills & education of software professionals
- Comparison of national software industries and software entrepreneurism
  - US, Japan, India, Israel, Ireland, Taiwan and Korea
- Implications of early-stage, "R&D" acquisitions



## Policy Issues Specific to Software Entrepreneurism

- Strategic use of national SW resources
- Talent
- New business creation
- The habitat
- Domestic market for advanced software
- Global strategies in emerging markets



#### Today's Topic

Ten Keys to Success as a Software Entrepreneur



1. Start a software company



#### Software Teams Produce Wealth in Many Ways

Total
Software
Capacity

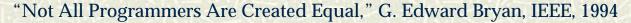


Software products and "titles" publishing
SW embedded in products of all sorts
Strategic applications in traditional firms
Consulting services to business & gov't
New, software-enabled businesses
Technology licensing & R&D acquisitions
Services to software publishers



#### Software Talent is Expensive – The Best are Different From the Rest







#### Demand for Talented Software People Has Outstripped Supply

- Good software people are born that way software involves talent as well as skill.
- The shortage is not local to Silicon Valley or the US it is global and the supply of talent grows slowly.
- The shortage is not specific to "hot" technologies.
- The shortage is not limited to high-tech, and will not abate with economic cycles.
- No forthcoming technology will suddenly make software easy to create. In fact, new tools will likely make the best people relatively more valuable.



- 1. Start a software company
- 2. Be too greedy



- 1. Start a software company
- 2. Be too greedy
- 3. Not be greedy enough



### Why Startups Are Important in the Software Industry

- Innovation, risk
  - Diversified approach, many failures
- Speed, responding to rapid change
- Flexibility: technology, platforms, partners
- Cooperation with competitors
- Co-invention with customers
- Giving innovators a bigger piece of the pie



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- 3. Not be greedy enough
- 4. Be too visionary



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#### Software Entrepreneurial Vision

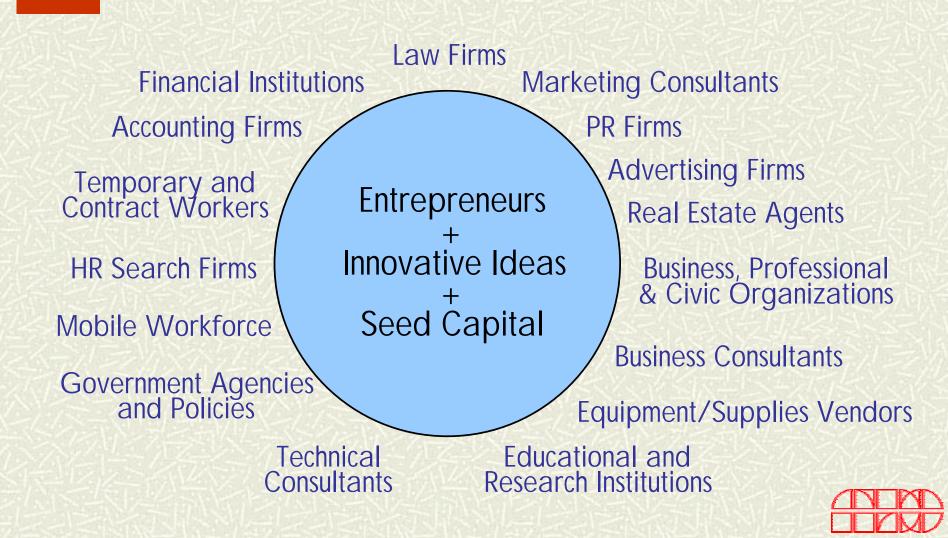
- For the software entrepreneur, the product idea lies in a personal understanding of a complex, evolving space of technical and business possibilities.
- But her success lies in her passion about it.



- 1. Start a software company
- 2. Be too greedy
- 3. Not be greedy enough
- 4. Be too visionary
- 5. Not be visionary enough
- 6. Do it all yourself



# Silicon Valley: A Specialized Habitat for High-Tech Startups



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- 3. Not be greedy enough
- 4. Be too visionary
- 5. Not be visionary enough
- 6. Do it all yourself
- 7. Hire a marketing person when the product is ready

#### Software Marketing is Different

- In software, marketing not just a question of how to sell what you have built...
- It's whether you can build something that lots of people will buy.
- Sometimes the original software idea is only tangentially related to the eventual product offering or business model.



#### Software Marketing is Different

- Global markets
  - Defined by platforms, not geography
- Product plasticity
  - No manufacturing phase to "finalize" design
- Product complexity "whole product"
- Market complexity and flux
  - Interactions with platform, tools, standards
  - Partner with platform and services vendors
- Customer relations and product life cycle



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- 8. Be the boss



#### Management is a Real Skill

- Management is a skill you may have to hire.
- Hiring is the first management skill you must learn. Find a teacher.
- Then hire someone who can do the rest of the hiring.



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- 8. Be the boss
- 9. Disappoint a customer



# Domestic Demand for Advanced Business Systems is Important

- Software services to business and government is an important segment in itself
- Prestigious customers give credibility to startups and legitimacy to entrepreneurs
- Local customers give better feedback
  - Features, marketing, competitors
  - Enterprise publishers need state-of-the-art beta sites that can co-invent new features
  - May filter firms, before larger investments
- Acquisition as an additional exit strategy
- Advanced projects are a good training ground for new entrepreneurs

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10.Quit after your first business fails